



EVENT STYLING

contract

This agreement is entered into between Monarca Azul, LLC (“Monarca Azul”, Company,” “we,” “us,” “our”) and the individual or entity booking services (“Client,” “you,” “your”).

By placing an order, submitting payment, Client agrees to all terms outlined below. No physical signature is required. Payment confirms acceptance of all terms outlined below.

SCOPE OF SERVICES. Monarca Azul provides balloon styling and event styling services that may include balloon garlands, arches, custom installations, Grab & Go balloon garlands for pickup, onsite balloon styling, and event styling using props, backdrops, signage, and decorative elements. Depending on the agreed design, styling may be primarily balloon-based or may incorporate non-balloon elements as part of the overall aesthetic. All services, quantities, and design details will be outlined in the Client’s approved quote or invoice, which is incorporated into these Terms. Monarca Azul retains full creative direction to execute the design in a way that ensures quality, safety, and visual impact.

BOOKING & PAYMENT TERMS. A non-refundable retainer, typically 50 percent, is required to secure the event date. The remaining 50% balance will be automatically charged to the card on file during the week of the event. A booking is considered confirmed once the deposit is paid.

DESIGN & CREATIVE EXECUTION. A non-refundable retainer, typically 50 percent, is required to secure the event date. The remaining 50% balance will be automatically charged to the card on file during the week of the event. A booking is considered confirmed once the deposit is paid.

GRAB & GO BALLOON GARLAND (PICKUP ORDERS). For pickup orders, the Client agrees to collect items during the confirmed pickup window and assumes full responsibility once the items are received. Monarca Azul is not responsible for damage after pickup, including but not limited to damage caused by heat, improper transport, installation issues, or normal balloon behavior such as popping or deflation. All responsibility transfers to the Client once the items leave the pickup location.

PICK-UP LOCATION AND TIMING. Pickup is available during the confirmed time window, typically Thursday or Friday between 6:00 PM and 8:00 PM unless otherwise arranged. The Client is responsible for arriving within the scheduled window, and missed or delayed pickups may impact the ability to fulfill the order as planned. Monarca Azul is not responsible for delays or event impact resulting from late or missed pickup. Pick up will take place at our warehouse.

Warehouse Location

15300 Valley View Ave.

La Mirada, CA 90638

(Inside ReadySpaces warehouse)

OPSITE STYLING & INSTALLATION. For onsite services, setup timing will be coordinated based on event needs and logistics. The Client is responsible for ensuring access to the installation area at the agreed time, providing a clean and cleared space, and securing any required venue approvals. Monarca Azul is not responsible for delays or limitations caused by venue restrictions, lack of access, or interference from other vendors. Onsite styling may include balloons, props, backdrops, and decorative elements, and may be executed with or without balloons depending on the approved design.

PROPS, RENTALS & STYLING ELEMENTS. Certain services may include the use of props, stands, backdrops, and styling inventory owned by Monarca Azul. These items remain the property of Monarca Azul at all times, and the Client is responsible for ensuring they are not moved, misused, or damaged during the event. Any loss or damage will result in repair or replacement charges at current market value.

OUTDOOR INSTALLATION & ENVIRONMENTAL CONDITIONS. Client acknowledges that balloons and styling elements are sensitive to environmental conditions. Monarca Azul is not responsible for damage, movement, or reduced lifespan caused by heat, direct sunlight, wind, rain, moisture, or uneven surfaces. Outdoor installations are completed at the Client’s risk, and no guarantees are made regarding performance or longevity under such conditions.

CHANGES & MODIFICATIONS. Client acknowledges that balloons and styling elements are sensitive to environmental conditions. Monarca Azul is not responsible for damage, movement, or reduced lifespan caused by heat, direct sunlight, wind, rain, moisture, or uneven surfaces. Outdoor installations are completed at the Client’s risk, and no guarantees are made regarding performance or longevity under such conditions.

CANCELLATIONS & RESCHEDULING. All retainers are non-refundable. Cancellations made fourteen days or more prior to the event may be eligible for a credit toward a future booking at Monarca Azul's discretion. Cancellations made within fourteen days of the event are non-refundable due to production time, material sourcing, and scheduling commitments. Rescheduling requests must be made in writing and are subject to availability.

BALLOON PRODUCT NATURE. Client understands that balloons are temporary décor and their condition may change over time. Balloons may oxidize, shrink, or pop, and their longevity depends on environment and handling. Monarca Azul does not guarantee that balloons will remain in perfect condition for any specific duration.

CLIENT RESPONSIBILITIES. Client agrees to provide accurate event details, maintain safe conditions for setup, and supervise all décor after installation or pickup. Monarca Azul is not responsible for damage caused by guests, venue staff, or third parties once setup is complete or items have been picked up.

PHOTOGRAPHY & MARKETING USE. Monarca Azul may photograph completed setups for portfolio, website, and marketing purposes. Any images shared, tagged, or submitted by the Client may also be used for business purposes unless the Client provides written notice prior to the event.

LIMITATION OF LIABILITY. Monarca Azul is not liable for indirect or incidental damages arising from balloon failure, environmental conditions, venue limitations, or third-party actions. Liability, if any, is limited to the total amount paid for services.

FORCE MAJEURE. Monarca Azul is not responsible for delays or failure to perform due to events beyond reasonable control, including but not limited to severe weather, emergencies, illness, supply disruptions, or venue-related issues.

GOVERNING LAW. These Terms shall be governed by and interpreted in accordance with the laws of the State of California. Any disputes arising from these Terms or services provided shall be resolved in the appropriate courts located within California.