



PARTY SUPPLY RENTAL

contract

This agreement is entered into between Monarca Azul, LLC (“Monarca Azul”, Company,” “we,” “us,” “our”) and the individual or entity booking rental items (“Client,” “you,” “your”).

By placing an order, submitting payment, or taking possession of rental items, Client agrees to all terms outlined below.

RENTED ITEMS. This Agreement applies to all event rental items reserved by Client through MonarcaAzul. The specific rental items, quantities, accessories, and rental dates are identified in Client’s online order confirmation and invoice, which are incorporated into this Agreement by reference. This Agreement applies to all present and future inventory offered by MonarcaAzul, regardless of category, description, or classification. All components, hardware, stands, accessories, packaging, transport materials, protective covers, and supporting elements provided with rental items are considered part of the rental and must be returned in the same condition and quantity received.

RENTAL PERIOD. The rental period begins at the time Client takes possession of rental items through pickup or completion of delivery and ends when items are returned and accepted by Monarca Azul. Rental dates and return windows are defined in the Client confirmation. Early pickup does not extend the rental period unless approved in writing, and late returns are subject to fees outlined in this Agreement.

BOOKING & PAYMENT TERMS. All rentals must be booked through the Monarca Azul website unless otherwise arranged. A 50% deposit is required at checkout to reserve rental items and event date. The remaining 50% balance will be automatically charged to the card on file during the week of the event. A booking is considered confirmed once the deposit is paid.

PICK-UP BASED RENTAL MODEL. Monarca Azul primarily operates as a pickup-based rental company. Rental items must be picked up and returned by Client during the scheduled windows provided in the confirmation email. Pickup location details and instructions will be shared after booking confirmation. Failure to pick up items during the scheduled pickup window does not cancel the booking and does not entitle Client to a refund.

Warehouse Location

15300 Valley View Ave.
La Mirada, CA 90638
(Inside ReadySpaces warehouse)

OPTIONAL DELIVERY & INSTALLATION. In select situations, MonarcaAzul may offer delivery and/or installation of rental items when arrangements have been made in advance. Delivery and installation are not standard services and must be approved by MonarcaAzul. If approved, a separate delivery and/or installation fee will apply based on distance, logistics, scope, and mutual agreement between both parties. Approval of delivery does not modify other Client responsibilities unless explicitly stated in writing.

PICK-UP & RETURN WINDOWS. Pickup and return windows are assigned at booking and must be followed. Missed pickup appointments may result in forfeiture of rental use without refund. Return timing requirements remain enforceable regardless of event delays or Client scheduling conflicts.

LATE RETURNS. Late returns are subject to a \$50 per day late fee per order, which will be automatically charged to the card on file. Items not returned within five (5) days of the scheduled return date will be considered lost and subject to replacement charges.

TRANSPORTATION REQUIREMENTS. Certain rental items may require a large SUV, van, or pickup truck for safe transport. Client is responsible for arriving with an appropriate vehicle. Monarca Azul reserves the right to refuse release of items if transportation is deemed inadequate. No refunds will be issued if items cannot be safely transported due to vehicle limitations.

CARE OF RENTED ITEMS. The Client agrees to use the rented items in a careful and proper manner and to return them to the Company in the same condition as they were received, normal wear and tear excepted. The Client shall be responsible for any damage resulting from misuse or negligence during the rental period.

PROHIBITED USE & MODIFICATIONS. Rental items may not be altered, painted, stapled, glued, nailed, or otherwise modified. Tape and adhesives are prohibited except for removable 3M Command products or similar, which must be removed prior to return. Rental items may not be exposed to direct open flame or used in hazardous or unsafe conditions.

OUTDOOR USE. Outdoor use is permitted; however, Client is responsible for protecting rental items from rain, wind, moisture, excessive heat, fire, and other environmental conditions. Weather-related damage remains the responsibility of the Client.

CLEANING REQUIREMENTS. Monarca Azul cleans and inspects all inventory before and after each rental. Client must return items reasonably free of food residue, wax, glitter, confetti, or excessive debris. Excessive cleaning requirements may result in additional cleaning fees.

LOSS OR DAMAGE. Client is responsible for any rental items that are damaged, broken, stained, lost, or returned with missing components. Repair or replacement costs will be charged to the card on file. Items not returned within five (5) days of the scheduled return date will be charged at full retail replacement value plus applicable tax.

SECURITY DEPOSIT. Monarca Azul reserves the right to require a refundable security deposit for certain rental items, large orders, specialty inventory, or events at its discretion. If required, the deposit amount will be communicated prior to pickup or delivery and may be used to cover damages, excessive cleaning, missing items, late returns, or other contract violations. Any unused portion of the deposit will be refunded within a reasonable timeframe following inspection and acceptance of returned items. The absence of a security deposit does not limit Client responsibility under this Agreement.

VENUE COMPLIANCE. Client is responsible for confirming and complying with all venue policies, restrictions, permits, approvals, décor limitations, fire safety rules, and load-in requirements. MonarcaAzul is not responsible for venue violations, denied access, décor removal, or restrictions imposed by venue staff. Client remains financially responsible regardless of venue limitations.

SURFACE & PROPERTY PROTECTION. Client is responsible for protecting floors, walls, ceilings, fixtures, landscaping, and surrounding property during use of rental items. Monarca Azul is not liable for marks, damage, or alterations to surfaces resulting from rental use or installation. Client assumes responsibility for any necessary repair or restoration.

RESCHEDULING POLICY Reschedule requests must be submitted in writing at least fourteen (14) days prior to the original rental date and are subject to availability. Approval of a new date is not guaranteed. Reschedule requests made less than fourteen (14) days before the original rental date are at the sole discretion of Monarca Azul. If the requested rescheduled date is unavailable, the booking will be treated as a cancellation and subject to the cancellation policy below.

CANCELLATION POLICY. Because rental items are secured and reserved specifically for the Client's rental date, cancellations made fourteen (14) or more days prior to the rental date will result in forfeiture of the fifty percent (50%) non-refundable deposit. The deposit may be transferred to a new rental date, subject to availability and in accordance with the rescheduling provisions outlined above. Cancellations made less than fourteen (14) days prior to the rental date will result in forfeiture of one hundred percent (100%) of the total contracted amount, as scheduling, transportation, equipment allocation, and labor commitments will have been secured and the rental date cannot reasonably be rebooked. All cancellation requests must be submitted in writing via email. Any applicable refunds will be processed within fourteen (14) days.

PAYMENT AUTHORIZATION. By booking rentals, Client authorizes Monarca Azul to charge the card on file for late fees, cleaning fees, damage or replacement costs, missing items, approved delivery or installation fees, and any unpaid balances.

LIABILITY, ASSUMPTION OF RISK & INDEMNIFICATION. Client acknowledges and agrees that all rental items are used at Client's own risk. Client assumes full responsibility for the possession, handling, setup, use, supervision, and return of all rental items from the time of pickup or delivery completion until items are returned and accepted by Monarca Azul.

To the fullest extent permitted by law, MonarcaAzul shall not be liable for any injuries, accidents, property damage, losses, or claims arising out of or related to the use, misuse, placement, transportation, installation, or condition of rental items while in Client's possession or control.

Client agrees to defend, indemnify, and hold harmless MonarcaAzul, its owners, employees, contractors, and representatives from and against any and all claims, demands, damages, losses, liabilities, costs, and expenses, including reasonable attorney's fees, arising out of or related to:

- Client's use or possession of rental items
- Acts or omissions of Client, guests, vendors, or venue personnel
- Failure to follow instructions, safety guidance, or contractual terms
- Injury to persons or damage to property occurring during the rental period

This indemnification obligation shall survive completion of the rental period and return of rental items.

LIMITATION OF LIABILITY. Monarca Azul's maximum liability under this Agreement shall not exceed the total rental amount paid by Client.

FORCE MAJEURE. Monarca Azul shall not be liable for any failure or delay in performance under this contract if such failure or delay is caused by circumstances beyond their reasonable control, including but not limited to acts of God, natural disasters, war, terrorism, government regulations, emergencies, or other unforeseen events.

MARKETING & PHOTO USAGE. Client acknowledges that Monarca Azul may photograph rental setups, styling displays, and event décor for portfolio, website, social media, marketing, educational, and promotional purposes. Monarca Azul agrees not to intentionally photograph minors without consent and not to identify Client personally without permission. Client grants Monarca Azul a perpetual, worldwide, royalty-free license to use, reproduce, publish, display, and share photographs or video content of rental items and event setups for business and promotional purposes. If Client submits photographs, videos, testimonials, or other media to Monarca Azul, or tags, mentions, or shares content featuring Monarca Azul's rentals on social media or public platforms, Client grants Monarca Azul permission and a non-exclusive, royalty-free license to repost, share, and use such content for marketing and promotional purposes, unless Client expressly states in writing that such use is not permitted. Client may opt out of marketing use by providing written notice prior to the event.

GOVERNING LAW. This contract shall be governed by and construed in accordance with the laws of the State of California. Any disputes arising under this contract shall be resolved in accordance with the laws of the jurisdiction specified herein.

ENTIRE AGREEMENT. This contract constitutes the entire agreement between the parties with respect to the rental of the items and supersedes all prior agreements and understandings, whether written or oral. Any modifications to this contract must be made in writing and signed by both parties.

AGREEMENT ACCEPTANCE. By completing checkout, submitting payment, or taking possession of rental items, Client confirms they have read, understood, and agree to this Agreement and authorize charges as described herein.